

# 2026

## UNISA RULES FOR STUDENTS

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## Introduction

The content of this section is defined by the legislation and regulations set out in the Higher Education Act, 1997 (as amended). Where provision is made for institutional discretion, the Unisa rules are subject to approval by Council and/or Senate (as appropriate), except where expressly recorded to the contrary. These rules represent the general rules of the university and apply to all Unisa students and applicants. These rules must be read together with the applicable Unisa policies, which have the same force and effect as these rules. The relevant policies are available on the Unisa website. The rules as published and related policies may be amended prior to the commencement of the following academic year.

In addition to these general rules, there may be additional specific rules per college and qualification. These rules will be expressly stated in the information pertaining to the college and qualification or in the relevant tutorial letters, all of which are available online to registered students. Where the rules of a college make provision for special requirements regarding registration for a module offered in the college, the requirements will apply equally where the module is taken in another college or for non-degree purposes, unless expressly stated to the contrary.

Master's and doctoral students are referred to the [Procedures for master's and doctoral degrees](#), which relate to processes and procedures for the research proposal and research components, that is, the mini-dissertation, dissertation and thesis.

When a student registers with Unisa, the student

- a) acknowledges an awareness of the prevalent rules of the university; and
- b) undertakes to be bound and abide by the rules of the institution.

The student bears the onus of ensuring that he or she is familiar with the rules pertinent to his or her registration with Unisa. Ignorance of these rules and related institutional policies will not be accepted as an excuse for any transgression.

Official communication from the university is sent via e-mail to a student's myLife e-mail account. The rules for the use of the myLife e-mail account are as follows:

- a) The university provides all registered students with a free myLife e-mail address. It is the student's responsibility to activate their myLife e-mail account as soon as their registration is finalised.
- b) The myLife e-mail account will be the only e-mail account recognised by Unisa for official correspondence to and from the university and will remain the official primary e-mail address on record at Unisa.
- c) All official communication from the university will be sent to the myLife account. Other additional communication channels may be used from time-to-time, but the university will communicate with students primarily via their myLife e-mail addresses.
- d) The management of this e-mail account remains the responsibility of the student.

## Operating hours

08:00 to 16:00, Mondays to Fridays, excluding public holidays. The university is closed for the recess period between Christmas and New Year.

## 1 Language of tuition

The university provides tuition in English. However, as approved by Senate, specific modules in qualifications comprising the learning of a language, tuition may be offered only in the language of the module that is being taught.

## 2 Language(s) of research

The Language Policy subscribes to the principles of functional multilingualism. Where mutually acceptable to the student and the supervisor, students are allowed to write their thesis in any of South Africa's official

languages. However, if the thesis or dissertation is written in a language other than English, the research title must be provided in English and the abstract/summary of the thesis or dissertation must be provided in at least three of South Africa's official languages, one of which must be English.

### **3 Method of tuition and mode of delivery**

Unisa is a comprehensive, open and distance e-learning (CODeL) institution. Consequently, contact tuition is limited to tutorials as may be scheduled for the module. Tutorials are provided online and are facilitated by e-tutors. Tuition is provided through two modes of delivery: online and/or blended modes of delivery. For online modules, all material and tuition engagements are online, while with blended modules, students will receive some of the material in printed format. The mode of delivery varies between module offerings at Unisa. The mode of delivery is context specific for each module and is approved by Senate.

Irrespective of the mode of delivery, students can access study material online via the myUnisa learning management system. Registered Unisa students with disabilities receive tuition material in a format according to their needs insofar as the university is reasonably able to accommodate the student's needs. Students with special needs must advise the university of their circumstances and make arrangements for the provision thereof. The rules regarding assessments are set out later in this document.

### **4 Library services**

- 4.1 Membership of the library is available to all registered students and is subject to library regulations. These regulations are published on the library website, which is available on the Unisa website.
- 4.2 Students living outside of South Africa also qualify for library membership, but services will depend on whether the student's environment provides the infrastructure required for a specific service.
- 4.3 The library does not stock prescribed books. Prescribed books must be purchased by the student for extensive, ongoing use for the duration of their studies. Limited copies of prescribed books may be purchased by the library for reference purposes.
- 4.4 To gain access to the services (electronically), students must visit the library webpage [www.unisa.ac.za](http://www.unisa.ac.za) and create a PIN. Please visit the Unisa library website for more information.
- 4.5 Examination results of students who fail to return library material by the due date will be withheld until the material has been received or until the replacement cost of each item and all outstanding administrative costs have been paid in full. Re-registration will also not be possible until everything indicated above has been submitted and/or paid.
- 4.6 Through a partnership of the Committee of Higher Education Libraries of South Africa (CHELSA), postgraduate master's and doctoral students can access libraries of participating institutions of higher learning.
- 4.7 If a Unisa student wishes to use the library and information services of another university library, the student needs to obtain a signed standard letter of introduction from the Executive Director: Library and Information Services at Unisa and present the letter to the head of the hosting university library for acceptance.

### **5 Reports, records and statements of academic results**

- 5.1 An Advance Statement:
  - A student will receive an Advance Statement in respect of a completed degree, diploma, or certificate prior to a specific graduation date.
  - The Advance Statement is e-mailed to the student's myLife Unisa e-mail account as soon as

reasonably possible after completion of the qualification.

- All modules that have been passed will be indicated on the Advance Statement, together with the percentages obtained.
- An Advance Statement will not be issued to a student who has an outstanding fee balance, an outstanding/pending disciplinary case or outstanding library material. The Advance Statement will only be processed upon settlement of the obligation.
- An Advance Statement is only issued after the student's results have been finally audited for correctness.
- A student may be issued with a letter confirming that he/she is in a final year or semester if all the outstanding modules required for the completion a qualification are fully registered.

## 5.2 Study permits:

Unisa is a dedicated comprehensive, open distance e-learning (CODeL) institution and will not assist students to obtain study permits except if contact sessions are an inherent requirement of a qualification. The information and process to be followed will be communicated in the tutorial letter for the specific module.

## 5.3 Statement of Credits:

A student may request and/or obtain, via myUnisa, a Statement of Credits in respect of an incomplete qualification or for a completed qualification, which will set out the modules passed by the student. An e-mail request may also be sent to [study-info@unisa.ac.za](mailto:study-info@unisa.ac.za). Currently registered students can also download these statements via the myAdmin link on myUnisa.

## 5.4 Transcript of academic record and abbreviated curriculum:

Currently registered students may request this via the myAdmin link on myUnisa. The student will receive the transcript of his or her academic record and/or the abbreviated curriculum for modules comprising the qualification via their myLife e-mail address.

Students may also request that the documents be sent directly to a South African university or e-mailed to an institution in a foreign jurisdiction. In the latter instance, the onus is on the requesting student to ensure that the information provided to Unisa is correct.

Previously registered students can request the transcript via [study-info@unisa.ac.za](mailto:study-info@unisa.ac.za).

## 5.5 Certificate of Conduct:

- A Certificate of Conduct is issued as part of the student's academic record and no separate document is supplied.
- A Certificate of Conduct is issued on request only.
- A Certificate of Conduct is not a testimonial of the student's character.
- A Certificate of Conduct cannot be issued to a registered student before the examination results for all registered modules are available.

## 5.6 Progress Report:

- The university does not issue Progress Reports in respect of undergraduate qualifications.
- The university issues an academic record that indicates the modules passed, failed and registered for the academic year.

## 5.7 Completion of a qualification:

- A student's qualification status will only be amended from INCOMPLETE/ FINAL YEAR to COMPLETE after the results have been audited and verified against the prescribed curriculum, and if there are no

outstanding documents, library fees, NSFAS block and study/examination fees.

- The auditing of a qualification against the prescribed curriculum may take up to six weeks to finalise from the day the student received his/her results.

## **6 Qualifications on offer**

6.1 Unisa is a comprehensive, open and distance e-learning (CODeL) university and offers formal qualifications ranging from certificates to doctoral degrees in eight colleges:

- a) College of Accounting Sciences (CAS)
- b) College of Agriculture and Environmental Sciences (CAES)
- c) College of Economic and Management Sciences (CEMS)
- d) College of Education (CEDU)
- e) College of Human Sciences (CHS)
- f) College of Law (CLAW)
- g) College of Science, Engineering and Technology (CSET)
- h) Graduate School of Business Leadership (GSBL)
- i) College of Graduate Studies (CGS)\*

\*Please note that qualifications are not awarded in the College of Graduate Studies (CGS).

6.2 Each of the eight colleges further offers non-formal programmes:

- Formal qualifications refer to those qualifications that are registered by the Department of Higher Education and Training (DHET) and are therefore offered in terms of the DHET policies and legislation.
- Non-formal qualifications refer to short learning programmes that are not subsidised by the DHET. Such qualifications, ranging from three months to one year, have a focus on providing specific skills within the work environment.
- Although different student numbers are used for formal and non-formal qualifications, the rules of the university apply to both formal and non-formal qualifications.

## **7 Application for admission to study at Unisa**

For detailed information, please visit the Unisa website.

7.1 Any prospective students who (i) have not previously been registered with Unisa for a formal qualification, (ii) returning students who wish to change qualification or stream/specialisation, or (iii) want to register for non-degree purposes (NDP), must apply for admission and receive confirmation of admission approval for the qualification applied for, prior to registration. This includes students who are currently registered to complete a qualification and wish to further their studies in another qualification.

7.2 All students must apply for admission during the application period for the following academic year if they wish to change their qualification.

7.3 All postgraduate students must apply for admission to the selected postgraduate qualification.

7.4 Application to study at Unisa for the selected qualification takes place during published periods prior to a registration cycle and the onus is on the student to ensure that he or she applies within the prescribed approved dates.

7.5 Students whose applications are not complete by the closing date for applications will not be considered for admission and registration during the following registration period.

7.6 To comply with the requirements for application, a student must do the following:

- Apply online during the published scheduled periods. All applications must be completed and submitted online. No other mode of application will be accepted.
- Check the admission requirements to ensure that he or she meets the admission requirements prescribed for the qualification for which he or she is applying.

- Upload the required supporting documents online during the application period.
- Pay the non-refundable application fee during the relevant application period (not applicable to returning students who have paid the Unisa application fee previously). The application fee is non-refundable even if the student does not qualify for admission or a space cannot be offered.

Note: An application is only complete when the university has received

- a) the completed online application form.
- b) the relevant supporting documents required for the processing of the application; and
- c) the payment of the application fee by the relevant closing date.

- Apply before the closing date set for the academic period in which he or she intends to register.
- Apply for a maximum of two qualifications per application period. Applications cannot be cancelled or changed to a different qualification once the maximum number of qualifications has been applied for.

- 7.7 Completion of a higher certificate does not give automatic admission to any follow-on undergraduate qualification. The higher certificate qualification provides articulation pathways to specific qualifications; the application website provides the information on the qualifications that specific higher certificates can give admission to.
- 7.8 Once an applicant has submitted both qualification choices, no change of the qualification/s will be allowed within the same application period. Should a space be offered to a student, such offer will only be valid for the specific registration period.
- 7.9 Students may consider applying for admission via the Recognition of Prior Learning (RPL) pathway by submitting a portfolio of evidence as stipulated in the RPL policy of Unisa.
- 7.10 Appeals for admission are only considered if an application was declined based on not meeting admission requirements.
  - In such cases, appeals must be submitted online within 10 days of having received feedback from the university on the outcome of the application.
  - Application appeals must be submitted online with the relevant additional supporting documents.
- 7.11 Space at Unisa is not guaranteed even though the applicant/s completed a lower qualification (eg a higher certificate or diploma) at Unisa.
- 7.12 Space at Unisa is based on a combination of admission factors as prescribed by the university and enrolment management considerations, such as academic performance, economic background, race and any other applicable factors as per the admission requirement of the qualification applied for.
- 7.13 Space at Unisa is not based on a first-come, first served basis.
- 7.14 No preference can be given to applicants who were rejected on the basis of space for previous years.
- 7.15 If the applicant/s was declined based on the space – no appeal is allowed.
- 7.16 The university applies an enrolment management process and is allowed to enrol only a specific number of students, as agreed upon targets with DHET, per qualification per academic year. This means that spaces are limited per qualification and not all applicants meeting the admission requirements can be offered a space in any academic year.

## 8 Admission to study

The general university and qualification-specific admission requirements are available on the Unisa website. The onus is on the student to ensure that he or she meets both the statutory and college admission requirement(s) for his or her chosen qualification.

- 8.1 The university will unilaterally de-register any student who does not comply with the prescribed admission requirement(s).

- 8.2 Students who were admitted at Unisa and allowed to register based on falsified or fraudulent documents will be unilaterally de-registered by the university and could face disciplinary action in line with the Unisa Disciplinary Rules.

## 9 Registration

The rules regarding registration are informed by the Admissions Policy of Unisa and are available on the Unisa website. Specifically, the following rules are highlighted:

### 9.1 The online registration form:

- A student must submit an online registration form for each academic year, in terms of which he or she commits himself or herself to all the rules and regulations of the university.
- The content of the registration form is the basis of the student's contract with the university.
- It is the student's responsibility to inform the university online, via myUnisa, of any change(s) to personal data contained on the registration form, notably, address change, change in telephone numbers, etc.
- It is the student's responsibility to inform the university via e-mail (enquire@unisa.ac.za) of any name, ID and/or passport number change by submitting official substantiating documentation.
- It is the responsibility of the student to submit his or her modules for registration online (via the Registration link or myUnisa) before the closing date. The minimum prescribed fee for all modules submitted for registration must be paid by the closing date for registration payment. No late registrations and/or payments are accepted for any reason.
- It is the responsibility of the student to register according to the college, qualification and module rules. Any registrations received not complying with these rules will not be accepted or processed.
- Provisional registration (TP) without the minimum payment will be removed from the registration system after the closing date for payments. A new registration will have to be submitted when intending to register in the next registration period.
- It is the responsibility of the student to resubmit a revised registration online the resubmission will override any previous submissions in the current registration period when the student cannot pay the full initial minimum fees before the closing date.
- In the event that a student is admitted to a supplementary/special/additional examination opportunity, the student is required to register for the module in the subsequent academic year/semester. Any such registered modules will be cancelled and the fees credited, if passed. Students who failed said examination will not be granted permission to re-register these modules after the closing date of registration.

Note: For honours, postgraduate diplomas, master's and doctoral qualifications the registration is only available online

### 9.2 Choice of modules per semester/per annum

- A student's registration per semester and per annum is subject to the maximum number of NQF (National Qualifications Framework) credits as set out in the Admissions Policy.
- Modules registered for non-degree purposes will also be considered when calculating the maximum number of NQF credits for a semester/year of study.
- Students in their final year of study for a qualification weighted at 120 credits or more may apply online on myUnisa to register for an additional 24 credits if this will enable them to complete the registered qualification in that academic period. To be eligible for the application of this rule, the affected student must have a minimum overall average of 55% in all modules previously passed. Students who have more than seven (7) semester modules outstanding, including the pre-requisites to complete a qualification in the final semester, do not qualify to be considered for this concession. Students awaiting results may not apply for this concession until all results have been released. Where the final year of a qualification comprises only year modules (as opposed to semester modules), the above rule will also apply. Online application for the additional 24 credits must, however, be made before the closing date for registration for year modules.
- A student must register and pay for the maximum of five modules before any consideration will be

given to the application for the maximum of two (2) additional modules, which must be submitted online through myUnisa. Any registration or addition of modules exceeding the maximum credits permitted per semester or year will not be considered or processed.

- A student may apply to register concurrently for two NDP modules towards a postgraduate qualification and one outstanding minor or major module for the undergraduate degree. This must be done using the DSAR16 form (available from: <http://www.unisa.ac.za/registerformsandcodes>). The outstanding module should not form part of the major subject required for admission to the postgraduate qualification, except for the CTA. NDP modules for a postgraduate qualification will be cancelled in June of the academic year if a student failed to pass the outstanding module for the undergraduate qualification. The student will then forfeit the initial amount paid at the time of registration.

### 9.3 Pre-requisite modules

- A student may not register for a module for which he or she has not passed the pre-requisite module/s.
- Where a student has submitted modules for registration where the pre-requisite module and/or requirement has not yet been met, the module will be removed and/or cancelled.

### 9.4 Co-requisite modules

- Students may register for prescribed co-requisite modules simultaneously in the same semester (semester modules) or year (year modules).

### 9.5 Concurrent registration

- Students may register concurrently for formal and non-formal qualifications at the university, with the consent of the colleges involved.
- Students may not register for a formal qualification at the university if currently registered for a formal or non-formal programme at another higher education institution.
- Such students, however, may be considered to register for non-degree purposes (NDP) at Unisa if their application for concurrent registration is accompanied by a letter of permission from the other university indicating the modules and reason for concurrent registration at Unisa. Students are referred to the application process.
- Students may not register concurrently for two formal qualifications.

### 9.6 Registration for non-degree purposes (NDP)

- Students intending to register for a module – even for non-degree purposes – must meet the admission requirements for the relevant qualification in which the study unit is offered, for example: Registration for a study unit at honours level will only be considered if the student meets the admission requirements for the honours programme concerned. Additionally, the student must meet the pre-requisites and co-requisites for the modules to be taken for NDP purposes.
- A student may be allowed to register for a maximum of 48 credits for non-degree purposes while registered for a formal undergraduate diploma or degree qualification that has a minimum duration of three or four years. Refer to rule 9.2.
- A student may be allowed to register for a maximum of 24 credits for non-degree purposes while registered for a formal undergraduate diploma or degree qualification that has a minimum duration of one or two years. Refer to rule 9.2.
- A student who is registered for an honours degree may, only with the special permission of the executive dean of the respective college that offers the honours programme, also register in the same academic year for a maximum of 24 credits at undergraduate level for non-degree purposes (NDP). Student may not register modules for an incomplete undergraduate/honours/postgraduate diploma for NDP concurrently with another undergraduate or postgraduate qualification to complete two qualifications in the same academic year.
- A student who is registered for a master's degree may also register in the same academic year for two undergraduate modules or for one honours module or the corresponding number of modules on the same level for non-degree purposes (NDP).
- Students who are registered for a vocational qualification that does not have a research component



may register for a maximum 36 credit research module as per recommendation by the academic department should they wish to proceed to Masters degree level.

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- A student who is registered for a doctoral degree may also register in the same academic year for a maximum of 24 credits at undergraduate, honours or master's level or the corresponding number of modules on the same level for non-degree purposes (NDP).
- Modules passed for non-degree purpose will not necessarily be credited or recognised towards a formal qualification at a later stage.
- Modules for professional qualifications such as teaching, social work and nursing may not be registered for non-degree purposes without special permission. Registration of these modules for non-degree purposes without special permission from the respective chair of department, will be cancelled immediately. If any of these modules were passed under non-degree purposes without prior permission, they will not be considered towards the awarding of a professional qualification.
- Students may register for a maximum of 36 credits towards the NDP qualification. Once a student has passed 36 credits towards the NDP, no further registration for NDP for the qualification will be approved.

## **10 Application for credits and exemptions**

- 10.1 Students applying for credits and exemptions for studies passed at other higher education institutions must do so on the prescribed form via myUnisa and in accordance with the rules and procedures for processing applications for exemptions.
- 10.2 Exemption of modules and conferment of credit may not be granted for more than half (50%) of the number of modules required in a programme in which exemption and recognition is requested and should be done in accordance with the relevant college guidelines and curriculum requirements.
- 10.3 All credits for an incomplete qualification may be recognised by the same or a different institution as meeting part of the requirements for a different qualification or may be recognised by a different institution as meeting part of the requirements for the same qualification provided that the credits do not exceed the 50% threshold of the programme applied for.
- 10.4 Students may only be granted exemptions and/or credit transfers for modules if the student meets the minimum admission requirements of the qualification for which the application is made.
- 10.5 Exemption will only be considered if there is a substantial overlap (minimum 80%) between the syllabi of the module passed at a different institution and the corresponding module at Unisa.
- 10.6 Credits can only be transferred if they form part of the curriculum of the qualification that the student is enrolled for.
- 10.7 In the instance where the applicant has satisfied at least 80% of the outcomes of the module, the student will be credited with the full credits for the module assessed in accordance with the university's exemption rules.
- 10.8 Exemption or credit cannot be granted if the student studied and passed an out-of-date module content (credit currency period). The credit currency period of content varies in accordance with curriculum rules but must be determined to be no longer than 10 years or in line with the specific college requirements where the module/s are offered.
- 10.9 A minimum period of 5 years is recognised as a minimum currency period of module content should an academic department wish to keep the period below 10 years and the exemption can be granted and approved by the deanery of the college.
- 10.10 For tax modules that are subject to the South African Tax Regulations, the minimum period of 3 years is considered as the credit currency period for these modules. Exemption may be granted if supported by the deanery of the college.

- 10.11 Exemptions or credits will only be considered if the module passed at the previous or different institution is offered at either the same or higher NQF level as the corresponding Unisa module. The learning outcomes of the module assessed must satisfy 80% of the outcomes. In addition, it must be confirmed to have been assessed as competencies that every applicant has accumulated through non-formal and informal learning, and that it is the appropriate NQF level.
- 10.12 The module content is the final determinant for credit recognition and granting in instances where the two modules of different qualification types exit at the same NQF level.
- 10.13 In the case where a student did not pass the pre-requisite module(s) for the module for which exemption was requested, the exemption may be provisionally granted but not loaded on the academic record until the student has passed the pre-requisite module(s).
- 10.14 In the case of credits for a qualification obtained at a South African institution, exemption is only granted to a student who has passed corresponding modules at an institution that is recognised by the Department of Higher Education and Training and the qualification is registered on the NQF with a valid SAQA identity number.
- 10.15 In the case of credits for a qualification obtained at a foreign or international institution, exemption is granted to a student who passed corresponding modules at the foreign or international institution that is recognised and pegged on the NQF, and the qualification is verified with SAQA with modules pegged at appropriate NQF levels.
- 10.16 Exemptions may be granted for modules passed for a higher certificate or diploma completed at Unisa or any other recognised private or public institution even though the completed qualification was used to articulate to the degree.
- 10.17 In the case where a completed qualification was used to obtain a certificate of exemption to provide admission to the degree, backdating of a certificate of exemption (where necessary) is requested. If declined, exemptions or credits will not be considered.
- 10.18 If a student does not succeed and pass any module in the year in which they are exempted, their exemption shall be subject to the curriculum rules in force in the year in which they continue their studies.
- 10.19 No exemptions will be granted for any Unisa signature modules.
- 10.20 No exemption will be granted if a student failed the module at Unisa and then applies for an exemption with a qualification that pre-dates the registration and failure of the module at Unisa.
- 10.21 If the qualification was obtained or the module was passed at another institution after the student failed the module at Unisa, an exemption may be considered.
- 10.22 A student must repeat a module from which he or she has not been exempted in terms of the rules of exemptions and credit transfers.
- 10.23 In circumstances where rules are not clear and/or yet to be determined, each application will be dealt with on its individual merits and will be evaluated on a case-by-case basis.
- 10.24 Applications for exemptions can only be submitted during the registration period once a student has been granted admission to a qualification and for a qualification where the exemption forms part of the curriculum.
- 10.25 The university may amend or cancel the exemptions that were erroneously granted or declined, without prior notification to or from the student.
- 10.26 All exemptions of modules passed with or without distinction from the previous institutions will appear as exempted (without marks) on the student's academic record.

- 10.27 All exemptions of modules passed at Unisa in a previously incomplete and completed qualification will appear as exempted with marks in the students' academic record.
- 10.28 Students who have extensive relevant working experience related to the module(s) may consider applying (for RPL, if the Unisa RPL conditions are met ([www.unisa.ac.za/rpl](http://www.unisa.ac.za/rpl))). The applicant must still submit an application for admission via the online Application portal, such applications will be finalized as soon as the RPL application result is made available.
- 10.29 The application evaluation and assessment will consider the degree of similarity between the content and outcomes for which credits have already been awarded, and those in the qualification/programme towards which credits is being sought, to ensure that students have the necessary knowledge and background to be successful in further learning.
- 10.30 The SAQA Policy and Criteria for Credit Accumulation and Transfer within the National Qualifications Framework limits the recognition of short learning programmes or any non-formal provision for credit exemptions, but SLPs may be applied in CAT processes with the appropriate evidence that could form part of an RPL process conducted in line with the Unisa RPL Policy.
- 10.31 The application for exemption will be processed and finalised within a 12-week period. The circumstances under which applications will not be considered include, but are not limited to, the situation where
- a) the online application for exemption is not completed correctly or is not submitted to Unisa.
  - b) supporting documentation is not submitted.
  - c) supporting documentation is not correctly certified.
  - d) the previous or different institution is not recognised or registered with the relevant bodies or organisations.
  - e) applicants are not registered students at the University of South Africa.
  - f) there is no overlap or sufficient overlap of module content between the module passed and the module for which credit is applied.
  - g) where the module passed has exceeded the approved period(s) determined by the academic department.

## **11 Cancellation of registration**

- 11.1 Students who are admitted to an examination cannot request a cancellation of the module for any reason. The records will reflect that the student was absent from the examination concerned.
- 11.2 Students who do not gain examination admission cannot request a cancellation of the module for any reason. The records will reflect that the student did not gain examination admission for the examination concerned.
- 11.3 A student who voluntarily cancels his or her registration for a module for any reason whatsoever will forfeit either a part of or the entire fee paid, as prescribed in the fee payment schedule for the year (available from: <http://www.unisa.ac.za/payfees>).
- 11.4 Should a student wish to cancel his or her registration within 10 calendar days following the activation of registration, he or she may apply for a full refund in line with Unisa's cooling-off period. Foreign levies are non-refundable and will not be credited with any cancellations.
- 11.5 A student who logs in on myUnisa and submits his or her request for cancellation for registration should take full responsibility for his or her decision in line with the cancellation rules. The request for cancellation cannot be withdrawn after it has been submitted online.
- 11.6 Students who cancel their registration for a research proposal module, a mini-dissertation, dissertation or thesis remain liable for the full fees for the year in which they were registered.

## **12 Exclusion from study on the grounds of poor academic performance and re-admission to study**

- 12.1 Unisa prescribes a set of minimum standards with which students must comply to ensure their continued registration with the university. These are set out in the Admissions Policy.
- 12.2 The university Senate may decide to exclude students on the basis of poor academic performance.
- 12.3 Academically excluded students may appeal to the executive dean of the relevant college.
- 12.4 The maximum periods (including deferment) in which a qualification must be completed are:
  - 120 credits - 4 years
  - 240 credits - 6 years
  - 360 credits - 8 years
  - 480 credits - 10 years
- 12.5 Students who do not complete a qualification within the prescribed maximum period may be excluded from further registration but may apply for re-admission in a new academic year. Such applications will be subject to normal admission criteria.
- 12.6 Students who are currently excluded or suspended from another institution on grounds of misconduct will not be considered for admission.
- 12.7 The university Senate may reduce the maximum period in which a qualification must be completed (as set out in paragraph 12.4 above) upon application by a college.
- 12.8 For the purposes of compliance with this rule, NDP registrations and the results of all aegrotat and supplementary examinations will be taken into account.
- 12.9 Each year in which the student was registered at Unisa is included in the calculation of the period of registration, and not just the years in which the student was registered for a particular qualification.
- 12.10 In the case of a student who has completed a formal degree or diploma and is registered for a second or further qualification, only those years of registration after the completion of the degree or diploma will be taken into account for purposes of calculating the study period in respect of the second or further qualification.
- 12.11 Modules from which a student has been exempted will not be taken into consideration for purposes of determining whether he or she should be re-admitted to the university. Similarly, a student's previous academic performance at another university will not be taken into consideration.

## **13 Re-admission**

- 13.1 A student may be excluded from further study based on poor performance. Poor performance can be defined as a student who does not progress through the qualification at a rate that will allow the student to complete the qualification within the maximum prescribed period as in 12.4 above.
- 13.2 A student applying for re-admission to the university after being excluded on the basis of poor performance (as defined above) may do so only after providing proof of successful completion of a short learning programme (with 48 credits or above) or on completion of at least 48 credits from another accredited higher education institution in accordance with the standards set out in the Admission Policy.
- 13.3 A student applying for re-admission must submit his or her application via myUnisa for the consideration of the relevant dean of the college or the Registrar (available from: <http://www.unisa.ac.za/registerformsandcodes>). (Refer to Rule 12.4).
- 13.4 A student who wishes to apply for re-admission must submit his or her application via myUnisa (available from: <http://www.unisa.ac.za/registerformsandcodes>), accompanied by a written motivation and/or

documents where applicable. (Refer to Rule 12.4)

## **14 Deferment**

- 14.1 Students who decide not to register for an academic year or a semester must apply for deferment (permission to not register for a current academic year) by submitting the DSAR26 form before the closing date of each registration period. The form cannot be used to cancel or move the current registration to the next semester or academic year. (Refer to Rule 12.4)
- 14.2 A student cannot apply for deferment after he or she has registered for a semester or academic year; rather, he or she must, after submitting an online registration, apply to cancel the registration should he or she not wish to continue to study through Unisa for a particular academic period.
- 14.3 Students may apply for deferment of a maximum of 2 years or 4 semesters for the duration of a qualification. These need not be consecutive years or semesters.
- 14.4 Applications for deferment of an examination must be referred to the Directorate Student Assessment Administration (DSAA).

## **15 Semester exchange**

- 15.1 A student who wants to transfer a semester module from one semester to the following semester must cancel the module online and re-register the module in the next academic period.
- 15.2 A module cannot be transferred/moved from one semester to another after the closing date of registration for the required semester.
- 15.3 A student may not transfer a registered module from one academic year to another academic year. However, he or she may apply for cancellation before proceeding to register the module in the next academic year. Students are referred to rule 20. Supplementary and Deferred Assessment opportunities

## **16 Finance and fees**

- 16.1 The fees payable and the manner in which fees must be paid are determined by the Council of the university.
- 16.2 Payment must be made in terms of the methods of payment set by the university. The adoption of any alternative payment method by the student, will result in the fees being deemed not to have been paid.
  - 16.2.1 Payments that exceed the study fees for the academic year by more than 50% will be flagged and referred to the disciplinary committee for further investigation.
  - 16.2.2 Students who use unorthodox methods (e.g. tampering with the deposit slip; multiple card transactions; etc.) with the attempt to defraud the university will be referred to the disciplinary committee for further investigation.
- 16.3 Unisa does not accept cash or cheques at any of its offices. Cash may, however, be paid into the university's official bank account.
- 16.4 Any payments made at the bank without providing the student number as reference may result in the fees not being allocated to a student's study fees account and the registration and/or additions not being processed. In such a case, the university cannot be held liable for any delays in the allocation or transfer of funds to your account.
- 16.5 A student who owes a financial debt to the university or has not returned university property that has been loaned to him or her, shall not be provided with any proof of academic achievement by the university. No student will be rendered a service by the university until all outstanding debt has been settled in full.
- 16.6 A student who qualifies to write examinations and who is financially suspended due to the non-payment of

fees will still be permitted to write the examinations. All examination results will, however, be withheld until the outstanding fees are settled.

- 16.7 Any legal fees that arise due to actions taken by Unisa to collect unpaid student fees will be for the account of the student.
- 16.8 Students in foreign countries will be charged a non-refundable foreign levy per individual module, which must be paid in addition to the minimum initial payment at the time of registration. A student must be in possession of a student number before registration can be processed, or fees paid or deposited into the First National Bank South African account.
- 16.9 Foreign levies will be debited programmatically to a registered student's study account immediately when any address and/or examination venue is changed to outside South Africa.
- 16.10 A student who voluntarily cancels his or her registration of a module will forfeit either a part of or the entire study fees paid as per the cancellation dates published.
- 16.11 Application and miscellaneous fees are non-refundable.

## **17 Academic Integrity Course**

- 17.1 Unisa is commitment to fostering a fair, ethical, and credible academic environment and to instil and reinforce these principles, all students are required to complete a compulsory Academic Integrity Course.
- 17.2 Students are required to complete the Academic Integrity Course following their module registration ensuring adherence to academic integrity principles throughout their academic studies.
- 17.3 The undergraduate and postgraduate diploma students are required to complete the Academic Integrity course by the institution's registration deadline for year modules.
- 17.4 Master's and doctoral students are required to consult with their supervisors regarding the completion of the Academic Integrity course.
- 17.5 Students who do not complete the course within the specified timeframe may face academic consequences, potentially including restrictions on academic progression or registration for subsequent modules.

## **18 Formative assessments**

*Submission of formative assessments can ONLY be done via the myUnisa platform. No hardcopies will be accepted. Only the last answer file uploaded within the stipulated submission duration period will be marked.*

- 18.1 Every student is required to complete the formative assessment requirements as set out in the tutorial letters for the registered module.
- 18.2 The formative assessments will be used to calculate the year mark as set out in the tutorial letters and on myUnisa for the module. The year mark will contribute towards the final examination mark. The contribution of the year mark towards the final summative assessment mark will be set out in the tutorial letters for the module.
- 18.3 The year mark will only be considered for purposes of calculating the final examination summative assessment mark if a student attains a minimum mark of 40% in the summative assessment set for the module (the sub-minimum rule).
- 18.4 For all FI assessments, the year mark will only be taken into consideration if it benefits the student.
- 18.5 In the case of modules applying continuous assessment, no summative assessment is conducted, and the formative assessment will be the only contributor to the final mark.

18.6 All enquiries relating to formative assessments must be directed to [assign@unisa.ac.za](mailto:assign@unisa.ac.za)

## **19 Admission to the summative examinations**

19.1 By signing the application for registration, a student undertakes, inter alia, to do his or her examinations online and to provide the necessary equipment for this purpose, that is, a computer or laptop, including provision of data and internet access. The use of other devices (cellphone or tablets) for online assessment is discouraged as the university will not be liable for any challenges experienced with these devices.

19.2 A student will not be admitted to an examination in a module unless he or she

- a) is registered at the university for tuition in that module for the particular academic year and period; and
- b) has satisfactorily completed all the requirements for admission to the examination as prescribed by Senate and as set out in the tutorial letters.

## **20 Assessment periods**

20.1 Summative assessments for modules that are offered in the first semester take place in May/June. Deferred and supplementary assessments are scheduled in October/November of the same year.

20.2 Summative assessments for semester modules that are offered in the second semester take place in October/November of the same year. Deferred and supplementary examinations are scheduled in May/June of the following year.

20.3 Year modules and certain postgraduate modules will be examined in October/November. Deferred and supplementary examinations for the year modules and certain postgraduate modules will be examined in January/February of the following year. Year modules and certain postgraduate modules that are examined in January/February have deferred, supplementary and aegrotat examinations scheduled for May/June.

Please note: Postgraduate students who have their second examination opportunity in May/June must re-register for the module by the official closing date for registrations. If a student fails the second examination, no late registrations will be considered.

Students who have re-registered and passed the second examination must liaise with the College of Graduate Studies: Honours and Postgraduate Administration Section regarding a refund for fees already paid.

## **21 Supplementary and deferred assessment opportunities**

21.1 There are modules that do not make provision for supplementary examinations or deferred examinations and FI concessions, such as practical modules, signature modules, modules with continuous assessment, and postgraduate research modules. No supplementary opportunities are granted in respect of supplementary or deferred examinations.

21.2 Except where expressly stated to the contrary, an undergraduate student will be granted a maximum of two examination opportunities in a module without having to re-register for the module.

21.3 Where a student is granted a supplementary and deferred examination to the next exam opportunity, this will be the final examination opportunity without the student having to re-register for the module.

21.4 Students who fail or are absent (for whatever reason) from the second examination opportunity will not be granted a further opportunity without re-registering for the module. Students who passed their examinations cannot apply for a second examination opportunity in order to improve their results. Such students must re-register for the module(s) concerned.

21.5 An aegrotat or deferred examination in the following examination period may be granted to a postgraduate student who has been prevented from taking the preceding examination or has been unable to complete

the examination as a result of

- illness on the day of or immediately before or during the examination, provided that the application is accompanied by a certificate issued by a medical practitioner registered with the Health Professions Council of South Africa (HPSCA) or SA Medical and Dental Council, specifying the nature, commencement date and duration of the illness and declaring that for health reasons it was impossible or undesirable for the candidate to sit for the examination on the day concerned.
- personal circumstances, such as work commitments (an official letter from the employer is required) or serious illness or death of a relative during the examination period, provided that satisfactory evidence of such circumstances is produced (see below).

21.6 A postgraduate student, where applicable, will be granted a second examination opportunity (supplementary examination) in a module if he or she achieves a minimum final summative assessment mark of 40% and if he or she complies with the additional (where relevant) specific criteria for an aegrotat, deferred or supplementary examination for the module.

21.7 An undergraduate student, where applicable, who failed the first examination opportunity or was absent will be granted another opportunity in the next examination period.

Where an examination is deferred (second examination opportunity) without the examination having been written at the first examination opportunity, such deferred examination will be regarded as the second and final examination opportunity for that academic year. No further supplementary deferred examinations will be granted and students who fail or who are absent from such an examination (for whatever reason) will have to re-register for the relevant module/paper during the next academic period.

21.8 A student must have obtained examination admission and have paid the full registration fee in respect of the relevant module. The prescribed examination fee will automatically be debited to your study account once you have written the deferred examination.

21.9 No alternative dates or times can be arranged in cases where examination dates and/or times clash.

21.10 A student will not be granted admission to a deferred examination because of clashes in examination dates, save where the clash may arise as a result of a change to the provisional timetable made by the university after the registration period.

21.11 Postgraduate students registered for a formal qualification and a short learning programme at Unisa, or two different short learning programmes may apply for a deferment (by sending an e-mail to exams@unisa.ac.za) where there is a clash in the examination dates between the two qualifications.

21.12 Applications for deferred examinations (postgraduate modules where applicable) must be accompanied by original documentary evidence giving full details as to why the student was prevented from writing the examination. Applications must be submitted within 10 working days of the original examination date. Students must ensure that the student number is included on all documentation.

21.13 Medical certificates received without an accompanying written application will be deemed to be an incomplete application and will, therefore, not be processed or considered.

21.14 Applications can be submitted via the link (apply for an aegrotat examination) on the final examination timetable on myUnisa and complete the required information. It remains the student's responsibility to ensure that the university receives the original application and any accompanying documentation before the closing date.

21.15 Students may not write and complete the examination and apply for a deferment of such a module. In such, cases the script will be marked, and the deferred examination will be cancelled.

21.16 Students who require 24 credits to complete the qualification and have attained 30% in the module may qualify for assistance in terms of the Policy to assist students who have one or two modules outstanding to complete a qualification at Unisa (commonly called FI concessions).

21.17 Modules offered for non-degree purposes in order to complete a qualification at another university are not



considered for FI concession purposes.

- 21.18 To qualify for an FI concession, a student must have written and failed the modules in the last examination sitting and the examinations must have been the first examination opportunity. Note that not all modules are considered for FI concession purposes.
- 21.19 Since the university grants the FI concession opportunity based on the requirements met by the student, students are not able to apply to the university to be considered for such an assessment opportunity. No student will be granted a third opportunity in respect of the FI concession.
- 21.20 Students who have failed an FI concession assessment do not qualify for a supplementary examination based on the outcome of the FI examination.
- 21.21 The final mark for the FI concession may not exceed 50%. This limitation applies only when alternative means of assessment (ie outside of the formal examination periods) are used. If a student is admitted to the next formal examination, the limit does not apply. This provides students who prefer not to be limited to 50% with an alternative option (ie admission to the next formal assessment opportunity).
- 21.22 The university reserves the right to award or decline the special examination opportunity based on the student's formative and last summative assessment. Students (who qualify) must have 24 credits or less outstanding in order to be considered for the above assistance. This opportunity is granted at the sole discretion of the university. Students cannot apply for this opportunity.
- 21.23 Senate may approve that there is no second examination opportunity in respect of specific undergraduate modules. Where this rule applies the information will be set out in the relevant tutorial letter, which forms part of the student's agreement with Unisa.
- 21.24 Most postgraduate modules (excluding honours research modules) do have a second examination opportunity.

The following should also be noted:

- The summative assessments for the MBL modules and certain postgraduate modules are conducted in October / November, with deferred and supplementary assessments scheduled in January of the year following.
- The assessments for the MBA modules are conducted in May/June and October/November, and the deferred and supplementary assessments (for students who qualify) are scheduled in the next formal semester examination period.
- The assessments for most postgraduate modules are conducted in January/February and the deferred and supplementary examinations (for students who qualify) are scheduled in May/June of the same year.
- Postgraduate students who have their second examination opportunity in May/June must re-register for the module by the official closing date for registrations in the event that they fail the second examination. No late registrations will be considered.
- Students who have re-registered and passed the second examination must liaise with the Registrations Division regarding a refund for fees already paid.

## **22 Examination timetable**

- 22.1 The final examination timetable will be e-mailed to a student's myLife e-mail address prior to the commencement of the examination period. It will also be available on myUnisa.
- 22.2 No additional examination opportunities will be granted in respect of students who claim not to have received their examination timetable or who claim to have received it late.
- 22.3 The final timetable will contain the following information:

- A list of the modules for which a student has gained admission to the examination, together with the final examination dates and times.
- A list of the modules (if any) for which the student has not gained admission to the examination.
- The type of online platform in which the examination will take place.
- Examination rules applicable to the examination period.
- Further general instructions where applicable.

22.4 It is the student's responsibility to familiarise themselves with the contents of the final examination timetable applicable to the student's registration for the academic period (semester/year).

22.5 No deferments will be granted due to misreading or misunderstanding the examination timetable.

22.6 Students who have been financially suspended for certain modules may still write their examinations as scheduled. However, the examination results and supplementary examination information where applicable will be withheld until all tuition fees have been settled and library material returned.

22.7 Supplementary examinations missed due to the above mentioned will not be rescheduled nor will students be granted any further examination opportunities.

## **23 Examination fees**

23.1 The examination fee is included in the tuition fee for the module and no additional fee is payable in respect of the student's first examination opportunity.

23.2 Additional fees will, however, be payable in respect of supplementary and deferred examinations. Please refer to the Unisa website for the additional amounts payable.

23.3 The additional fees in 22.2 above are paid in addition to the fees for the preceding examinations.

## **24 Language of examinations**

24.1 All examinations, other than examinations in a specific language module, will be presented in English. The university Senate may approve an additional language for examination purposes in accordance with the Language Policy of the university.

## **25 Examination times**

25.1 All assessments (online or venue based) will be conducted as indicated on the examination timetable at South African time (CAT), irrespective of where in the world the assessment is written.

25.2 Students who are negatively affected by their examination scheduling on religious/holy days are requested to apply for alternative examination arrangements. A student's religious organisation must communicate directly with Unisa on a letterhead informing Unisa of: (1) Name, surname and student number of the enrolled member of the religious organisation; (2) Module code affected by the examination scheduling (dates of religious days) on the holy day; (3) Nature of objection. The letter should be sent to [religiousstudents@unisa.ac.za](mailto:religiousstudents@unisa.ac.za) 7 days prior to the examination sitting for processing. Letters received directly from students will not be processed.

## **26 Examination modalities**

26.1 At the discretion of Senate, an examination may be online, oral or both online and oral, and may include practical work. Students cannot apply for or choose an assessment method. The university may, at its discretion, require a student to take a further or additional examination.

26.2 Students must complete the online declaration of their work when submitting their assessments.

- 26.3 Students may not communicate with any other person or request assistance from any other person during their examinations. The use of Telegram, WhatsApp or any other instant messaging services with any other person (except when asking for technical assistance via official channels of the SCSC or the Invigilator WhatsApp line) are strictly prohibited. Students suspected of such misconduct will be referred to the disciplinary office.
- 26.4 Listening to audio (music) and making use of audio-to-text software is strictly prohibited during examinations unless such usage of the software is related to a student's assistive device which has been so declared, as stipulated in section 31. Students suspected of such misconduct will have their mark withheld.
- 26.5 Non-adherence to the processes for uploading examination answer scripts or multiple-choice questions (MCQ)/quiz examinations will not qualify the student for any special concessions or future assessments. UNISA does not accept emailed submissions.
- 26.6 UNISA relies on an automated synchronisation system that elects scripts to be marked in accordance with its prioritisation rules. UNISA awards 0% to incorrect submissions made on the official platform irrespective of the correct submissions made on alternative platforms.
- 26.7 Students experiencing technical challenges during their online examinations should contact the university within the allowable session duration and submission time. Queries that are beyond Unisa's control include the following:
- a. Personal network or service provider issues
  - b. Load shedding/limited space on personal computer
  - c. Crashed computer
  - d. Non-functioning cameras or web cameras
  - e. Using work computers that block access to the myExams site (work firewall challenges)
  - f. Unlicensed software (eg the license expires during exams)

Postgraduate students experiencing the above technical challenges may apply for an aegrotat examination as stipulated in section 20.5 and must submit supporting evidence within ten days of the examination session. Postgraduate students will not be able to apply for an aegrotat for a third examination opportunity.

Undergraduate students experiencing the above technical challenges will be accommodated by the automatic second opportunity as stipulated in section 20.7.

Postgraduate/undergraduate students experiencing the above challenges in their second examination opportunity will have to re-register for the affected module.

- 26.8 Students who submit irrecoverable corrupt scripts will be granted an additional assessment opportunity to write in the next examination period. This concession will only apply to first-time writing students (see sections 20.6 and 20.7 above). No further assessment opportunities are granted to students after their second opportunity. Such students will be required to re-register for the applicable module.
- 26.9 Plagiarism is a violation of academic integrity and students who plagiarise, copy from published work or use Artificial Intelligence Software (eg ChatGPT) or online sources (eg course material) will be in violation of the Policy on Academic Integrity and the Student Disciplinary Code and such students may be referred to a disciplinary hearing. Unisa has a zero tolerance for plagiarism and/or any other forms of academic dishonesty.
- 26.10 All queries relating to summative assessments must be directed to [exams@unisa.ac.za](mailto:exams@unisa.ac.za)

## **27 Proctoring tools**

- 27.1 Registered modules will indicate which proctoring, invigilation or plagiarism detective tool will be applicable for formative or summative assessments in tutorial letters and/or myModules announcements.

27.2 Students who have not utilised invigilation or proctoring tools, where required, will be deemed to have transgressed Unisa's online assessment rules and will have their marks withheld.

27.3 Students are not allowed to wear or use smart glasses, including devices such as Google Glas or similar smart eyewear, during assessments.

#### 27.4 Invigilator App

- A student failing to activate invigilation by scanning the Quick Response (QR) code of their assessment, within the allowable period, will be deemed not to have utilised the invigilation tools and will, where applicable, have their assessment or final marks withheld.
- A student found to have been outside the Invigilator App (by exiting or minimising the Invigilator App) for a total of 10 minutes during their examination session will be considered to have violated Unisa's assessment rules and will, where applicable, have their assessment or final marks withheld.
- A student failing to upload their invigilation results within 48 hours of the completion of their assessment sessions will be deemed not to have utilised the invigilation tool and will, where applicable, have their assessment or final marks withheld.
- UNISA detects students who improperly manipulate the assessment invigilation process by prematurely ending their invigilation using the "finish assessment button". In such cases, students may be subjected to disciplinary proceedings and will have their marks withheld.

#### 27.5 IRIS

- A student who is unable to activate IRIS proctoring be deemed not to have utilised the proctoring tool and will have their marks withheld.
- The IRIS proctoring tool must be recording showing student's full facial image throughout the duration of the examination until the submission of the examination script. Where recordings are less than the desired period as indicated in the tutorial letters or in the myModule announcement, the student will be deemed not to have utilised the IRIS proctoring tool and will, where applicable, have their assessment or final marks withheld.
- IRIS proctored multiple-choice questions (MCQ) assessment: IRIS will auto-populate a password for students to continue writing their assessments. In cases where IRIS is unable to populate a password, a student will be prevented from continuing with their assessments.
- A student failing to upload their IRIS proctored results within 24 hours of the completion of their assessment sessions will be deemed, where applicable, not to have utilised the IRIS proctoring tool and will have their assessment or final marks withheld.

#### 27.6 Moodle Proctoring

- Students who have not uploaded their profile pictures on the myModules application prior to the commencement of a Moodle proctored assessment will be considered to have violated Unisa's assessment rules and will, where applicable, have their assessment or final mark withheld.
- Students must ensure that the proctoring display window contains their full facial image throughout the duration of the online quiz assessment for modules proctored by the Moodle Proctoring tool.
- Any proctoring images found to be unrecognisable, obscured, faint or not containing a full facial image will be deemed a transgression of Unisa's assessment rule; the student will be considered to have violated Unisa's assessment rules and will, where applicable, have their assessment or final mark withheld.

#### 27.7 Turnitin software

- Students are required to accept the Turnitin EULA (End User License Agreement) when uploading their assessments for the first time using the Turnitin software. Non-acceptance of the EULA will be deemed a violation of Unisa's assessment rules and will, where applicable, students will have their assessment or final mark withheld.
- The time allocated for uploading scripts for Turnitin-enabled assessments is included in the overall examination duration, and no additional 30 minutes is provided for uploading.
- Assessments requiring the usage of Turnitin software will require students to submit typed responses

only (scanned handwritten submitted answer scripts will not be accepted).

- Submissions by students who fail to provide a typed response will not be marked.

- 27.8 Students who are differently abled or have a disability are exempt from using proctoring tools. Only students who have declared their disability with supporting documentation (doctor's note indicating the disability and the additional time that will be required for the completion of the examination), as indicated in section 32, will be exempted. Students who have not so declared may provide the declaration (doctor's note indicating the disability and the additional time that will be required for the completion of the examination) to [examdisability@unisa.ac.za](mailto:examdisability@unisa.ac.za) 7 days prior to their examination sitting for processing of their exemption.
- 27.9 Incarcerated students are exempted from using proctoring tools and are advised to submit their proof of incarceration to [proctoringenquiries@unisa.ac.za](mailto:proctoringenquiries@unisa.ac.za) 7 days prior to their examination sitting for processing of their exemption.
- 27.10 Students who are aggrieved by the outcomes of non-use of the proctoring tools may have an opportunity to appeal the university decisions through the completion of an appeal form and will have their withheld marks released should they be successful.
- 27.11 All queries relating to the use of proctoring tools must be directed to [proctoringenquiries@unisa.ac.za](mailto:proctoringenquiries@unisa.ac.za)

## **28 Pass mark and distinction**

- 28.1 The pass mark for a module is 50% otherwise stated in the respective tutorial letter. Please refer to the tutorial letter of the module concerned for more information.
- 28.2 The predicate "with distinction" in a module will be recorded on the Academic Record and the Advance Statement of Results when a student achieves a final examination mark of 75% or higher.
- 28.3 A qualification is passed "with distinction" (cum laude) when a student has
- passed all modules for the qualification at Unisa.
  - passed all final-level modules at the first attempt.
  - attained an overall average of 75% or higher in the qualification.

The mark for the exempted module(s) granted by virtue of modules passed at Unisa will be included in the calculation of an overall average.

- 28.4 Modules passed with distinction are not reflected on the certificate. However, if a qualification has been obtained with distinction, this fact will be reflected on both the Advance Statement of Results and the Certificate.
- 28.5 These rules apply to all qualifications (postgraduate and undergraduate), irrespective of the duration of the qualification.
- 28.6 If a student does not achieve a minimum mark of 40% in the summative assessment, his or her year mark will not be considered for the purpose of calculating the final examination mark.
- 28.7 In the case of the research proposal module, it is a non-credit bearing module, and no mark is awarded for the research proposal.

## **29 Remarking an examination answer script**

- 29.1 Only those students who obtain between 35% and 49% or between 68% and 74% in a study unit may apply for a remark of such an examination script.

- 29.2 The examination answer script will be remarked in accordance with the rules and procedures as approved by Senate.
- 29.3 An external examiner who was not involved with the original marking of the answer script will be contracted to undertake the remarking of the answer script.
- 29.4 An application for a remark must be submitted online via myUnisa under the result within the set examination period and must be accompanied by the payment of the prescribed fee.
- 29.5 The mark awarded after remarking will be the final examination mark for the module, even if it is lower than the original mark. The year mark contribution will be calculated in determining the final examination result, provided the examination mark complies with the sub-minimum rule.
- 29.6 A student will be entitled to a supplementary examination (if applicable) on the grounds of a remark result.
- 29.7 The result of the remark will be provided to the students within six (6) weeks of the closing date for remark applications.
- 29.8 The onus is on the student to ensure that his or her registration (where relevant) is submitted on or before the scheduled closing date for registration.
- 29.9 No extension will be considered for registration on the grounds of an application for remarking of an examination script.
- 29.10 If as a result of a remark the student passes the module that he or she previously failed, the student's registration for the module will be automatically cancelled and any fees paid in respect of the affected module will be credited to the student's account.
- 29.11 A student may not apply for a remark in respect of the practical component of an examination.
- 29.12 Remarking fees will only be refunded if a student,
- who originally failed, passes as a result of the remark; or
  - who originally failed because of the implementation of the sub-minimum rule, achieves the sub-minimum requirements and passes as a result of the remark; or
  - gains admission to study for a following higher qualification on the grounds that his or her marks have sufficiently improved because of the remark.
- 29.13 Students who applied for a remark and who have been granted a supplementary examination in the module should continue preparing for the examination until the remark result has been finalised.
- 29.14 Loss of examination material
- Should the uploaded examination (answer book, etc) of a student not be received by the examiners for marking, irrespective of the reason for such loss, such candidate may be granted an opportunity to write another examination in the same module free of charge.
  - In all cases, the student will be required to submit his or her electronic receipt which was issued after the successful submission (uploading) of the examination.

## **30 Practical examinations**

- 30.1 Where there is a prescribed practical examination, the procedures and venues for practical examinations will be set out in the relevant tutorial letter.
- 30.2 The university reserves the right not to offer practical examinations outside the Republic of South Africa. The onus is on the student to ensure that he or she is familiar with the rules regarding practical examinations prior to registration for the module.

## **31 Examination results**

- 31.1 The university publishes the examination results only after the results are signed off by the executive deans of the respective colleges.
- 31.2 Final examination results will be
  - a) e-mailed to each student admitted to the examination.
  - b) available on the internet via myUnisa.
- 31.3 No examination results will be supplied by telephone.
- 31.4 Students should consult the post-examination communication sent to their myLife email accounts following each examination period to understand better their result codes and other decisions made by the institutions that informed their final results.
- 31.5 No examination results will be released to a student until he or she has returned all books borrowed from the library and paid all or any outstanding study and/or library fees.
- 31.6 Students who are aggrieved by their final examination results arising from non-use of the proctoring tools may have an opportunity to appeal the university decisions through the completion of an appeal form and will have their withheld marks released should they be successful.
- 31.7 A student who has passed a module and obtained credit for it may repeat it only for non-degree purposes (NDP). This also applies to students who are repeating modules to qualify for admission to further studies. The mark obtained for non-degree purposes will not be recognised or included in the student's degree.
- 31.8 The university releases examination results in a staggered manner. Examination results which have been captured and signed off by the dean of the college will be released and made available to students.
- 31.9 Since all examinations are not written at the same time, all examination results cannot be released at the same time. Please do not contact the university for examination results prior to the official release date of examination results.
- 31.10 The university will regard all results to be correct and complete if no query is received from a student within a period of three (3) months from the date of release of the examination results.

## **32 Examination arrangements for students with disabilities**

- 32.1 A student with a disability who requires special examination arrangements must apply annually, in writing, before 28 February for the May/June examination period, and 31 July for the October/November and January/February examination periods.
- 32.2 A medical certificate specifying the nature of the disability must accompany the application.
- 32.3 The application, setting out the special requirement(s), must be submitted via e-mail to [examdisabled@unisa.ac.za](mailto:examdisabled@unisa.ac.za) (student number must appear in the subject line).

## **33 Purchase of marked examination answer books (copies only)**

- 33.1 A student may apply in writing, using the prescribed application form (available from: [www.unisa.ac.za/exams](http://www.unisa.ac.za/exams)), to purchase a copy of his or her marked examination script. For details of the process and the administrative fee payable, students are referred to the miscellaneous fees on the Unisa website.
- 33.2 Students requesting a copy of the marked examination script will receive an electronic version thereof, via e-mail, once the application form and fee have been received and processed.

- 33.3 In accordance with university policy, question papers and model answers / memoranda will not be included with the copy of the marked examination script. Only marked examinations that relate directly to the student will be provided.
- 33.4 Applications must be sent to [purchasescript@unisa.ac.za](mailto:purchasescript@unisa.ac.za) (student number must appear in the subject heading) (Attention: Examinations).

## **34 Student discipline**

- 34.1 All students are subject to the Student Disciplinary Code. A complete copy of the code is available on the Unisa website (available from: [www.unisa.ac.za/unisarules](http://www.unisa.ac.za/unisarules)) or from the Office of the Registrar upon request.
- 34.2 The onus is on the student to familiarise himself or herself with the contents of the Student Disciplinary Code.
- 34.3 Ignorance of the applicable rule(s) will not constitute a defence in any disciplinary proceeding.

